

Elite Eye Care Financial Policy

Payment Terms:

- All of our packages include a full comprehensive eye exam and digital retinal imaging
- To the exception of if you are filing for Medicare Insurance. Medicare does not cover refraction or retinal imaging. You are still receiving a full comprehensive eye exam but dilation or retinal imaging must be completed at the time of your exam.
- To the exception of filing to Vision Insurance. Vision insurance does not always cover the full cost of Retinal imaging or contact lens evaluations.
- All of our doctors want ALL patients to have digital retinal imaging every year. Our doctors feel that it is a crucial part of the retinal examination. Digital retinal imaging (DRI) is a procedure consisting of capturing an image of the inside of the eye using an ultra-wide camera. It does not replace dilation of the pupils, but it compliments and adds to the retinal examination to better assist the doctor in viewing the eye anatomy in a unique way for proper diagnosis of eye disease

We request that payment be made at the time of professional services (eye examinations, special testing, office visits) are provided. Eyeglasses require a 50% deposit when ordered, with the balance due at the time of dispensing. Contact lenses require 100% payment before ordering. For your convenience we accept cash, check, Care Credit, Discover, Mastercard, and Visa.

All sales from Elite Eye Care are final. No refunds. No exchanges.

Cancellation Policy:

- A \$39 no-show fee will be charged for missed appointments.
- A 24-hour cancellation notice is required for appointments; failure to do so may result in a charge.

Insurance Claims:

- Elite Eye Care is a provider for certain insurance plans. However, you are responsible for copays, deductibles, and services not covered by your insurance.
- If we are not providers for your insurance, payment in full is required at the time of service.
- In case of incorrect insurance information, you are responsible for any outstanding balances.

Contact Lens Wearers:

- Contact lens wearers require additional testing not covered by vision insurance.
- Payment for contact lens evaluations, fittings, and related services is due at the time of service.
- The charge for evaluating suitability for contact lens wear is not included in the comprehensive exam fee
- A comprehensive eye exam must be performed within 90 days prior to a contact lens fitting.

If you would like a copy of this financial policy, one can be provided to you.

Elite Eye Care Contact Lens Evaluation Agreement

The charge for evaluating and determining your suitability for contact lens wear is not included in the comprehensive exam fee or refraction fee. All contact lens wearer's require a contact lens evaluation every year, in doing so the doctor assesses your eyes to make sure your cornea, lids, and lashes are healthy and also that your vision with contacts is stable. If you are a first time contact lens wearer the doctor also assesses if you are a candidate for contact lenses. If you are an existing contact lens wearer the doctor must evaluate the current lenses you are in and make sure they are still satisfactory in fit and vision.

A comprehensive eye exam must be performed within 90 days prior to the contact lens fitting. If you have had a comprehensive exam by an eye doctor in the last 90 days, the record of examination must be released to Elite Eye Care. If you have not had an exam in 90 days, a repeat examination will be conducted, and you may be billed for this exam.

The fee for contact lens fitting and initial follow-up depends on the examination results and the type of lenses that will be prescribed. The fitting fees are as follows and must be paid at the time of service.

Type of Evaluations:

- **Basic:** Spherical contact lens (non monovision fit) = \$75
- **Toric:** Contact lens fit for astigmatism = \$90
- **Advanced:** Contact lens fit for monovision or multifocal contact lenses = \$105
- **RGP** hard contact lens = \$175
- **New Contact Lens Wearer** an additional \$30

The evaluation fee includes:

- Professional examination of contact lens fit and power
- Contact lens-related follow-up care for up to 90 days
- Trial pair of contact lenses
- Professional insertion and removal training (for new contact lens wearer)

** The supply of contact lenses is billed separately and must be paid in full before they are ordered.

Release of Prescription:

Contact lens prescriptions will only be released after the initial evaluation period is successfully completed and after all fees are paid.

Refund Policy:

Most patients are able to wear contact lenses successfully, but a successful fit and wearing experience cannot be guaranteed. If you are unable to be successfully fitted during the initial evaluation period, you may be entitled to a refund on the cost of the lenses. Please note that fees for professional services, such as examination fees and contact lens evaluation fees, will not be refunded.

Exchange Policy:

With the purchase of an annual supply, contact lenses can be exchanged for a new prescription within 1 year, provided boxes are in pristine condition.

I have read and understand the insurance and financial policy information provided to me.

Signature _____ Date